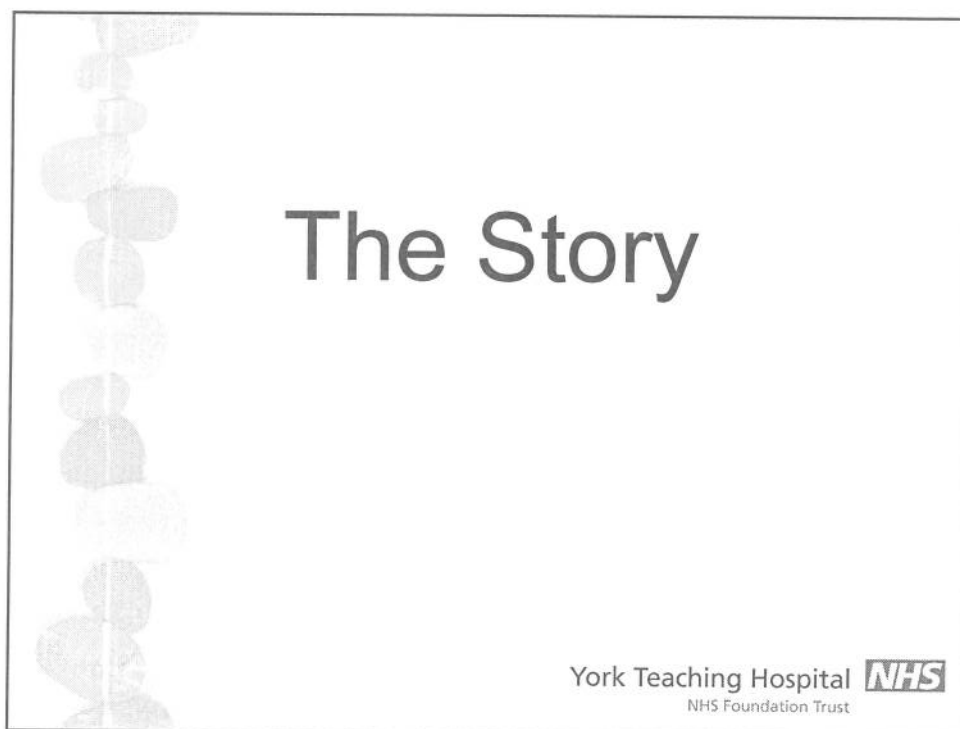
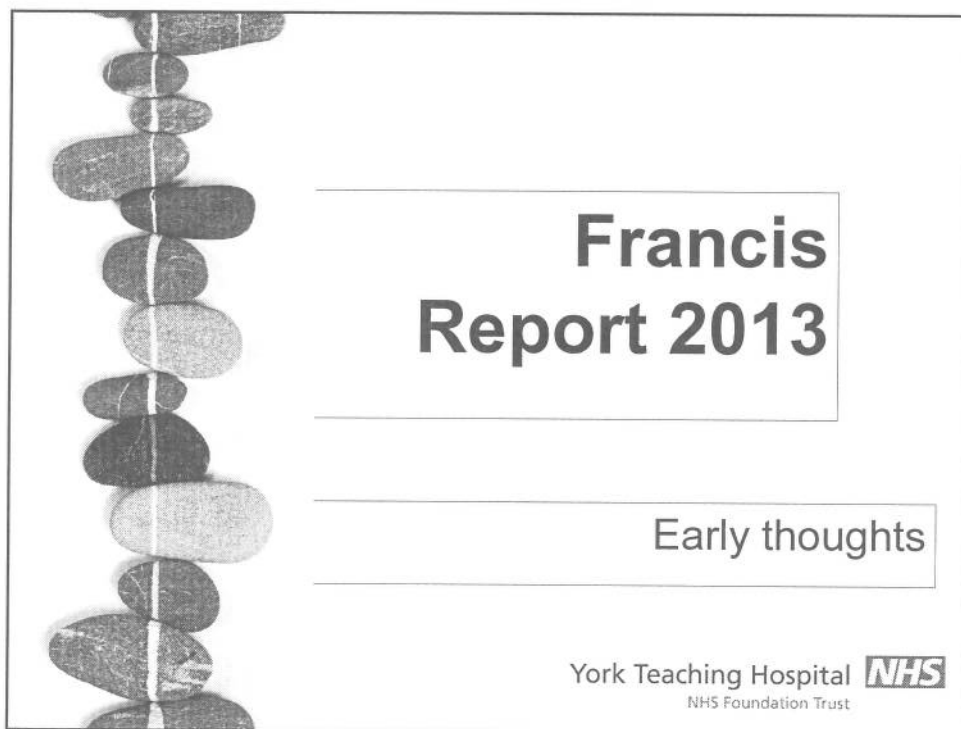


Agenda Item 10 (Report on Stafford Hospital)
Circulated at meeting



The Findings

- Standards & Compliance
- Open/Transparent/Candour
- Compassionate & Committed nursing
- Leadership
- Information

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Standards & Compliance

“...the trust was operating in an environment in which leadership was expected to focus on financial issues.....”

.....had a profound effect on the organisations ability to deliver safe & effective care....”

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Nursing Standards & Performance

- “completely inadequate standard of nursing was offered”
 - inadequate levels
 - Poor leadership
 - Recruitment & training
- Tolerance of poor standards

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Being Open

- Defensive
- Lack of openness to criticism
- Secrecy
- Looking in not out

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Compassionate & Committed Nursing

- Recruitment for values & behaviour as well as knowledge and skills
- Agreements with Universities re placements
- Great role models – sisters
- Rewarding this behaviour

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Leadership

- Leaders who reinforce open culture
- Training and education
- Common code of ethics and conduct
- Doctor and Nurse on the Board – accountable (NMC/GMC) BUT others.....?

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Information

- Accurate
- Comparable
- Timely

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Our Foundations

Are strong & we're building on them.....

- Board leadership for safety and culture
- VBR
- IMW - *Its My Ward*
- Open Culture - comparatively
- Staff survey
- Patient feedback

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Challenges that rock us?

- Hospitals as part of a system providing care
- Wider H & SC context
- Population/Demography
- Hospitals – are we the only part of the system that can't say “NO”?
- Symptoms of this –
 - Headline grabbing care failures

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Governors

- Role FT governors needs to be enhanced, improved and made accountable
 - CQC “sounding board events”
 - Guidance for govs for public accountability
 - CoG best practice agreement with Monitor
 - Training & Development
 - Access to advisory facility
- Monitor & CQC – so ...we wait!

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What Next?

- Firstly – continue to make changes we agree are best for our patients and staff
- Await formal response to report
- Plan
- Implement
- Be open and honest

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